



Non-Discrimination Disclosure

Miss-Lou Eye Care complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. Miss-Lou Eye Care does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

Miss-Lou Eye Care:

- Provides **free** aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters, and
 - Written information in other formats (large print, audio, accessible electronic formats, other formats).
- Provides **free** language services to people whose primary language is not English, such as:
 - Qualified interpreters, and
 - Information written in other languages.

If you need any of these services, contact Miss-Lou Eye Care (601) 443-9876.

If you believe that Miss-Lou Eye Care has discriminated in any way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

If you believe that HHS has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the [Office for Civil Rights Complaint Portal](#), or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

ATTENTION: If you speak another language, assistance services, free of charge, are available to you. Call 1-800-421-2408 (Deaf and Hard of Hearing VP: 1-228-206-6062).

Spanish | ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-800-421-2408 (TTY: 1-228-206-6062).

Vietnamese | CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-421-2408 (TTY: 1-228-206-6062).

Chinese | 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-800-421-2408 (TTY : 1-228-206-6062)。

French | ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-800-421-2408 (ATS : 1-228-206-6062).

Arabic

ملحوظة: إذا كنت تتحدث اذكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-421-2408 (رقم هاتف الصم والبكم: 1-228-206-6062).

Choctaw | ANOMPA PA PISAH: [Chahta] makilla ish anompoli hokma, kvna hosh Nahollo Anompa ya pipilla hosh chitosholahinla. Atok, hattak yvmma im anompoli chi bvnnakmvt, holhtina pa payah: 1-800-421-2408 (TTY: 1-228-206-6062).

Tagalog | PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-421-2408 (TTY: 1-228-206-6062).

German | ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-800-421-2408 (TTY: 1-228-206-6062).

Korean | 주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-421-2408 (TTY: 1-228-206-6062)번으로 전화해 주십시오.

Gujarati | ગુજરાતી: જો તમે ગુજરાતી ભાષામાં વાતચીત કરો છો, તો તમને મુક્તિમાં ભાષા સહાય સેવાઓ ઉપલબ્ધ છે. કૃપા કરીને 1-800-421-2408 (TTY: 1-228-206-6062) નંબર પર કોલ કરો.

Japanese | 注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-421-2408 (TTY: 1-228-206-6062) まで、お電話にてご連絡ください。

Russian | ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-800-421-2408 (телетайп: 1-228-206-6062).

Punjabi | ਗੁਰਮੁਖੀ: ਜੇ ਤੁਸੀਂ ਗੁਰਮੁਖੀ ਭਾਸ਼ਾ ਵਿੱਚ ਗੱਲਬਾਤ ਕਰ ਰਹੇ ਹੋ, ਤਾਂ ਤੁਹਾਨੂੰ ਮੁਫਤ ਭਾਸ਼ਾ ਸਹਾਇਕ ਸੇਵਾਵਾਂ ਉਪਲਬਧ ਹਨ। ਕ੍ਰਿਪਾ ਕਰਕੇ 1-800-421-2408 (TTY: 1-228-206-6062) 'ਤੇ ਫੋਨ ਕਰੋ।

Italian | ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero 1-800-421-2408 (TTY: 1-228-206-6062).

Hindi | ध्यान दें: यदि आप हिंदी में बातचीत कर रहे हैं, तो आपको मुफ्त में भाषा सहायता सेवाएँ उपलब्ध हैं। कृपया 1-800-421-2408 (TTY: 1-228-206-6062) पर फोन करें।